

Arvixе Frequently Asked Questions

[Get Your Arvixе Account](#)

Does Arvixе offer Linux or Windows hosting?

Their hosting services are available in both Linux and Windows. They feature CentOS and Windows 2012 as their base platforms.

Do they have a renewal price that costs more than the intro price?

For many of their plans, Arvixе offers respectively increasing discounts for prepayment at 6 months and one year intervals. There are no hidden fees.

Do they offer managed services or dedicated servers?

They provide fully managed hosting services with their Dedicated Server plans as well as its Cloud Hosting Pro, Basic and Premium plans.

Can I get a free domain with my hosting plan?

Arvixе provides a free domain 'for life' with many of its plans.

Does Arvixе offer domain registration services and how much will that cost?

They do provide domain registrations, including packaged domains 'for life' for hosting customers. The regular price is about 10 dollars.

Do they have a guarantee?

Arvixе provides a 60 day money back guarantee.

Does Arvixе offer Virtual Private Server (VPS) services?

They provide VPS services with 'Lite' and 'PRO' VPS Class options.

Can I reach Arvixе by phone for support?

They are available 24-7 by United States-based Phone Support.

In what languages can I get customer support?

Customer service languages include English, Deutsch (German), Russian, French, Spanish, Turkish.

Where is Arvixе headquarters?

They are based out of Pleasanton, CA, USA.

Where does Arvixе have its datacenters?

They feature datacenters in Dallas, Chicago, New Jersey, Hong Kong and Amsterdam.

What Programming Languages does Arvixе support on its plans?

They support the PHP5, Perl and Python programming languages.

Does Arvixе offer any reseller options?

Yes, they do have a number of reseller options, including ASP.NET.

Do they have an affiliate program?

Yes, an easy affiliate program with tiered commissions is available.

Does Arvixe provide help with transferring an existing site and domain name?

They provide everything you need to transfer a website/domain and they can help with transfer for a fee.

Will I be able to host WordPress on their hosting services?

Their services support all the things you need for WordPress installation.

Do they allow more than one domain per account?

Their hosting platforms allow for unlimited domain aliases, effectively allowing as many domains as you would like.

Does Arvixe provide any software to help build a website?

RVSiteBuilder is an easy wizard-based web site building software that is included on their packages.

Is Arvixe hosting secure?

Yes, they offer standard security measures such as firewall and network security in addition to DDoS Attack Response, Brute Force Detection and Nightly Security Updates.

Would they be a good host service for something like Prestashop?

Prestashop installations are fully supported and optimized on their hosting services.

Can Arvixe auto transfer Joomla installs?

Their services can migrate all your Joomla installs by migrating your cPanel installation.

Can WordPress installations be easily migrated to Arvixe?

You can easily migrate all your WordPress installs by migrating your cPanel installation and plenty of help is available in forums and guides.

Are their services suitable for an ecommerce site?

Arvixe offers full e-commerce and SSL support for your site's e-commerce needs.

Could I host a site with a lot of images with their hosting products?

Arvixe supports unlimited bandwidth and disk space, as long as it is not being used as an archive, hosting images is allowed.

Does Arvixe support Magento and if so, can they help migrate?

They do support Magento and provides all the tools you need to migrate your Magento install.

Does Arvixe offer cPanel or any other control panels?

They offer cPanel and DotNetPanel control panel options, depending on your plan.

What forms of payment does Arvixe accept? Do they accept payments by Paypal?

They accept major credit cards such as MasterCard, Visa, American Express, and Discover. They also accept Paypal and Skrill.

Does Arvixe have an uptime guarantee and do they pro-rate for downtime?

They have a 99.9% uptime guarantee and which is backed by refund on that month's hosting fees.

Does Arvixе offer any special security features?

Yes. They implement advanced security features like DDoS Attack Response, Brute Force Detection and Nightly Security Updates.

Does Arvixе offer CDN services?

CloudFlare CDN is a feature offered on their platforms.

Does Arvixе have a minimum contract or can I pay monthly?

They do offer monthly, six month and yearly plans without any contracts.

Does Arvixе offer whois domain privacy and at what cost?

Whois privacy is included with all their domains at no cost.

What is the Arvixе backup policy?

Backups are done 1x every day and once every week for all of Their hosting plans.

Could Arvixе support five websites for one customer and which package is appropriate?

Their hosting services are suitable and engineered to support hosting multiple sites.

How many email addresses are supported by Arvixе and how much storage for email?

Services allow feature unlimited email accounts and unlimited storage space under its general TOS.

Is Arvixе bandwidth and space unlimited?

Their services feature unlimited bandwidth and disk space, but has TOS around abuse.

Does Arvixе offer discounts for students, schools, or non-profits?

They do run many discount promotions, but none especially for students, schools, and nonprofits.

Does Arvixе Adwords credit with signups?

For new US and CA Adwords Customers, they provide a \$100 Google AdWords Voucher.

Which Arvixе plan is suitable for video streaming?

For a high resource application like video streaming it is recommended that you go with a VPS plan.